Description of Services Offered by Kroll Background America, Inc. (KBA)

County Civil Record Search
This search provides information regarding civil suits filed by or against the subject in the county of the state where the suit was filed. Civil records are filed by name and may not contain a secondary identifier.

County Criminal Record Search
This search may provide felony and/or misdemeanor convictions and/or charges located at the county level. Each jurisdiction is different and some report felony and/or misdemeanor convictions and/or charges out of different courts. Additionally, state laws may restrict the reporting of arrest records, non-convictions and the time period for which records may be reported.

Credential Verification
KBA contacts an organization or agency to verify a qualification or affiliation, member status and other available information. [Example: Member of the American Trial Lawyers Association]

Driving Record
The driving record (motor vehicle record) will verify the driver’s license number, status, state of issuance, and may provide information such as full name and physical description, as well as recent moving traffic violations and accidents. Note that several states require a state specific release form.

Education Verification
KBA contacts institutions where degrees were attempted or received, and may report dates of attendance, major or course of study, degrees received and dates of graduation.

Employment Verification (HR)
KBA may verify through the employer’s Human Resources Department dates of employment, position, duties, eligibility for rehire, salary, attendance, and performance. Note employer’s policy will determine types of information released to KBA.

Federal Criminal Record Search
This search is conducted through a Federal District Court and may include federal offenses such as bank robbery, embezzlement, tax evasion, mail fraud, crimes occurring across state lines or crimes occurring on federal property.

International Criminal
KBA provides available criminal records outside the United States. Availability of results will vary depending on the location of the search. Contact the Human Resources Department for further information.

Social Security Number (SSN) Trace
This search comes from a credit bureau and may provide the following information: (a) Name and name variations used by the individual, such as maiden, divorced or previous names; (b) Current and former address(es) associated with that SSN; (c) Date of birth (may be limited to month and/or year of birth); and (d) Possible prior employment data.

Statewide Criminal Record Search [California State Criminal is not Available]
This search may include felony and/or misdemeanor charges or convictions where available in a State database usually from State law enforcement or the Administrative Office of the Courts. Note: Not all States offer an official statewide service and some states do not have complete records due to reporting delays or exemptions. KBA will report information contained in the Statewide database that is not barred by the Fair Credit Reporting Act (FCRA) or state-specific reporting laws. [If the state search is not available, order a County Criminal Record Search.]

Additional Services Offered by KBA
To obtain more information regarding these services, please contact Michael Yates at 858.822.2583 or myates@ucsd.edu.

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